

# City of Charlottesville Toilet Rebate Program

In October 2024, the City of Charlottesville expanded its Toilet Rebate Program. City of Charlottesville residents are now eligible for an up to \$150 rebate for replacing toilets that use 1.6 gallons per flush (gpf) or higher with a WaterSense labeled toilet, maximum of 3 toilets. Toilets purchased and/or installed after October 1, 2024 are eligible for this expanded rebate.



**Submit completed and signed application with itemized receipts to:  
(with your water bill, email, or mail)**

City of Charlottesville- Office of Utility Billing  
P.O. Box 591  
Charlottesville, VA 22902  
434 970-3211  
WaterConservation@Charlottesville.gov

**Name:** \_\_\_\_\_ **Water Account Number:** \_\_\_\_\_

**Installation Address:** \_\_\_\_\_

**Mailing Address (if different):** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Old Toilet Gallons Per Flush Volume (gpf):**

*3.5+ gpf*                      *1.6 – 3.5 gpf*                      *Less than 1.6 gpf*                      *I Don't Know*

**New Toilet Brand, Make, and Model:** \_\_\_\_\_

**New Toilet and/or Installation Cost:** \_\_\_\_\_ **Number of Toilets:** \_\_\_\_\_

**Is this a WaterSense labeled toilet?:** \_\_\_\_\_ **Installation Date** \_\_\_\_\_

**Property Type:**     *Single-Family*                      *Multi-Family*                      *Commercial*

**A copy of your purchase receipt and / or invoice for installation costs must accompany this form.**

*I certify that I have replaced a 1.6 gallons per flush (gpf) or higher toilet with a WaterSense labeled toilet at my property in the City of Charlottesville.*

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

**Method of Rebate Payment:** \_\_\_\_\_ Send a Check                      \_\_\_\_\_ Credit my Account

*Updated October 2024*

*For more information on how to save water: [www.charlottesville.gov/waterconservation](http://www.charlottesville.gov/waterconservation)*

# **City of Charlottesville Toilet Rebate Program**

## **Single-Family Reference Sheet:**

### **Toilet rebate eligibility checklist: (you must check ALL to be eligible)**

- I am a utility customer of the City of Charlottesville water utility or homeowner of a home in the City of Charlottesville.
- I am replacing a toilet that uses 1.6 gallons per flush or more.
- I am installing a new WaterSense labeled toilet (uses 1.28 gallons per flush or less). Check WaterSense toilets on the [EPA's website \(LINK\)](#).
- I have not used this rebate program previously more than 3 times.

### **Important Information around Toilet Rebate Program:**

- **The Toilet Rebate Program is a rebate of up to \$150 per toilet which includes the cost of the toilet and installation costs.**
- Eligible toilets for the \$150 rebate (original rebate was \$100) must have been purchased or installed after **October 1<sup>st</sup>, 2024**.
- Any toilets purchased or installed before October 1<sup>st</sup>, 2024, must meet the old toilet rebate program requirements (replacing toilet used 3+ gpf).
- The toilet rebate program is based on funding and may be discontinued at any time. Please feel free to contact us before submitting your application to find out if funding is still available.
- We will rebate up to a maximum of 3 toilets per household including any rebate requests of the old toilet rebate program.
- To receive a rebate, you must send in a completed, signed application along with the itemized purchase receipt for the toilet and/or an installation receipt if you are asking for the rebate to cover these costs.
- Rebates will be delivered through a credit to the listed utility account, or a check will be issued to the name listed under the utility account or homeowner.

### **Submit the completed application with the receipt to:**

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**For More Information:** [www.Charlottesville.gov/WCRebates](http://www.Charlottesville.gov/WCRebates)

**Please Contact with Questions:**

(434) 970-3877 or [WaterConservation@Charlottesville.gov](mailto:WaterConservation@Charlottesville.gov)

*Updated October 2024*

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# **City of Charlottesville Toilet Rebate Program**

## **Multi-Family Homes / Apartments Toilet Rebate Program Details:**

- Rebate of up to \$150 per toilet. New toilets must be WaterSense labeled. Check WaterSense toilets on the [EPA's website \(LINK\)](#).
- **For multi-family housing and apartment complexes with a water meter smaller than 1”:** there is a limit of 3 toilets per housing unit.
- **For multi-family and apartment complexes that use a 1” or greater water meter,** you will need to apply for rebates via the [Apartment Toilet Rebate Program \(LINK\)](#). New toilets must be WaterSense labeled and units receiving them must also be fitted with WaterSense labeled showerheads and aerators (available for free through the City). Rebates must be approved in advance.

## **Commercial Properties Toilet Rebate Program Details:**

- Rebate of up to \$100 per toilet or urinal (flush valve, tank-type, and/or waterless urinal). New toilets must be WaterSense labeled. Check WaterSense toilets on the [EPA's website \(LINK\)](#).
- There is a limit of 3 toilets and/or urinals per water account.

## **Important Information around Toilet Rebate Program:**

- Must be a utility customer of the City of Charlottesville water utility or owner of a building in the City of Charlottesville.
- Must be replacing a toilet that uses 1.6 gallons per flush or more.
- Must be installing a new WaterSense labeled toilet (uses 1.28 gallons per flush or less). Check WaterSense toilets on the [EPA's website \(LINK\)](#).
- Eligible toilets for the expanded rebate must have been purchased or installed after October 1<sup>st</sup>, 2024. Any toilets purchased or installed before October 1<sup>st</sup>, 2024, must meet the old toilet rebate program requirements.
- To receive a rebate, you must send in a completed, signed application along with the itemized purchase receipt for the toilet and an installation receipt if you are asking for the rebate to cover these costs.
- Rebates will be delivered through a credit to the listed utility account, or a check will be issued to the name listed under the utility account or homeowner.
- The toilet rebate program is based on funding and may be discontinued at any time. Please feel free to contact us before submitting your application to find out if funding is still available.

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