

# State of Homelessness in Charlottesville

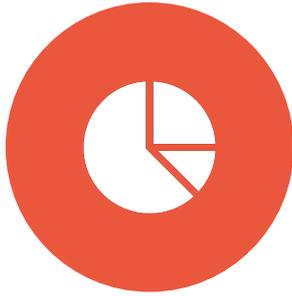
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June 17, 2024



# Continuum of Care (CoC) Lead Agency

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Homeless Services  
Coordination

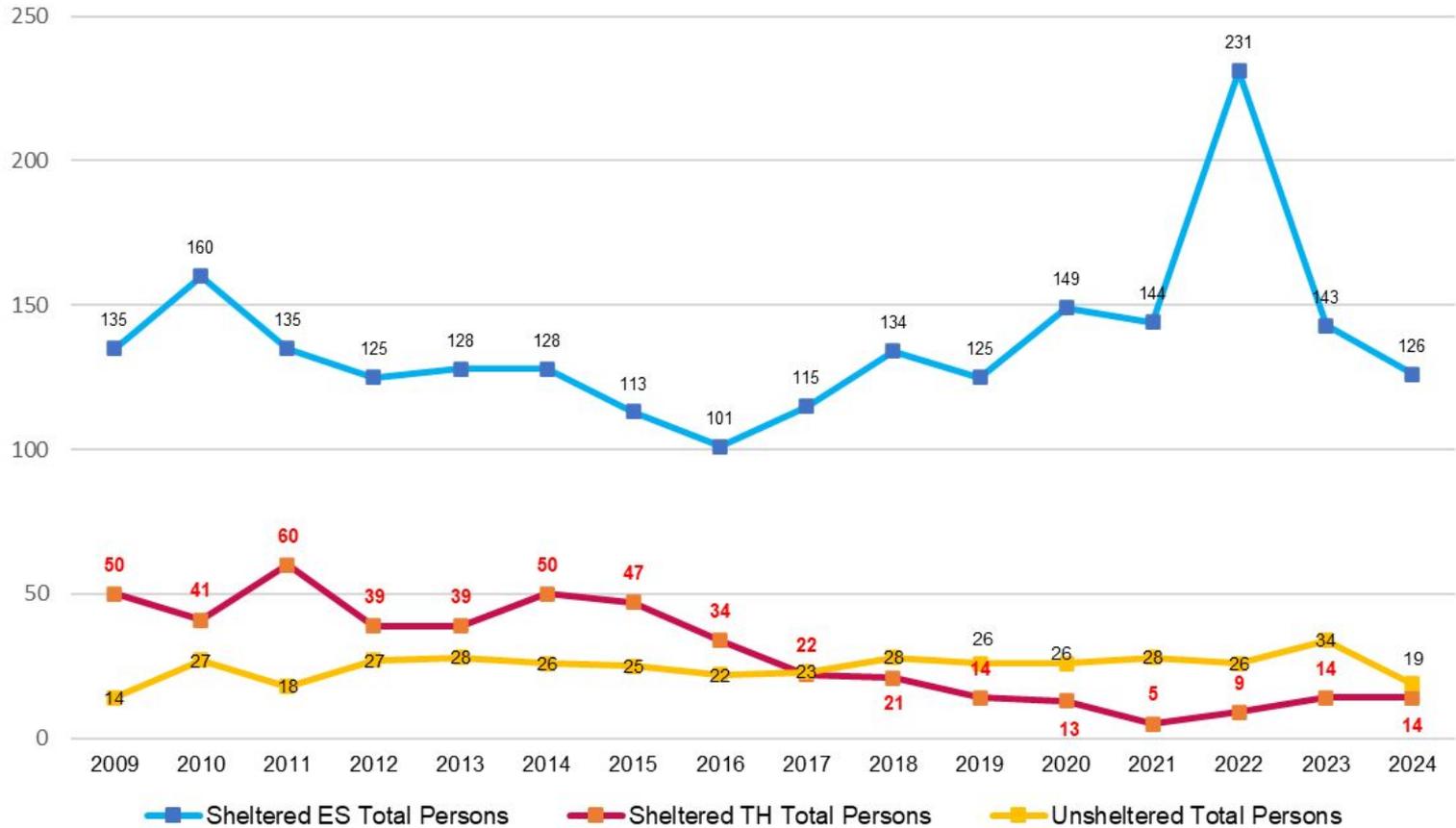


Grants Management



Quality Program  
Development

## Point in Time Count 2009 - 2024



**By-Name List  
(BNL)**

**June 2023 - 2024**

**498**

**total people over one year**

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**Approximately**

**200**

**total people at a given time**

# Homeless Information Line (HIL)

*Created to assist people who are experiencing homelessness or at imminent risk (14 days or less) of becoming homeless*

**1,310**  
calls over one year

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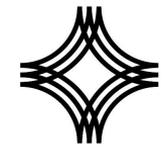
**587**  
unique callers

**compared to 2022-2023:**

**755**  
calls over one year

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**259**  
unique callers



# How We're Addressing the Need

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- Applying for private funding for homeless outreach position
- Creating a Lived Experience Advisory Council
- Engaging with other Continuum of Care Leads for peer learning and best practices
- Advocating for more:
  - Emergency shelter beds
  - Permanent Supportive Housing
  - Transitional housing
  - TRULY affordable housing for folks at 50% AMI and below



# The Haven



The Haven provides a **safe and welcoming space** for people experiencing homelessness and poverty, supporting individuals and families as they pursue stability through **connections to resources** and **creative housing interventions**



# Day Shelter Services

The Haven provides a **safe and welcoming space** for people experiencing homelessness and poverty, supporting individuals and families as they pursue stability through connections to resources and creative housing solutions.



regionten



[jmrl.org](http://jmrl.org)

## Reach In Services

The Haven provides a safe and welcoming space for people experiencing homelessness and poverty, supporting individuals and families as they pursue stability through **connections to resources** and creative housing solutions.

DIVERSION



Haven Housing Fund



## Housing Services

The Haven provides a safe and welcoming space for people experiencing homelessness and poverty, supporting individuals and families as they pursue stability through connections to resources and **creative housing solutions**.



PACEM



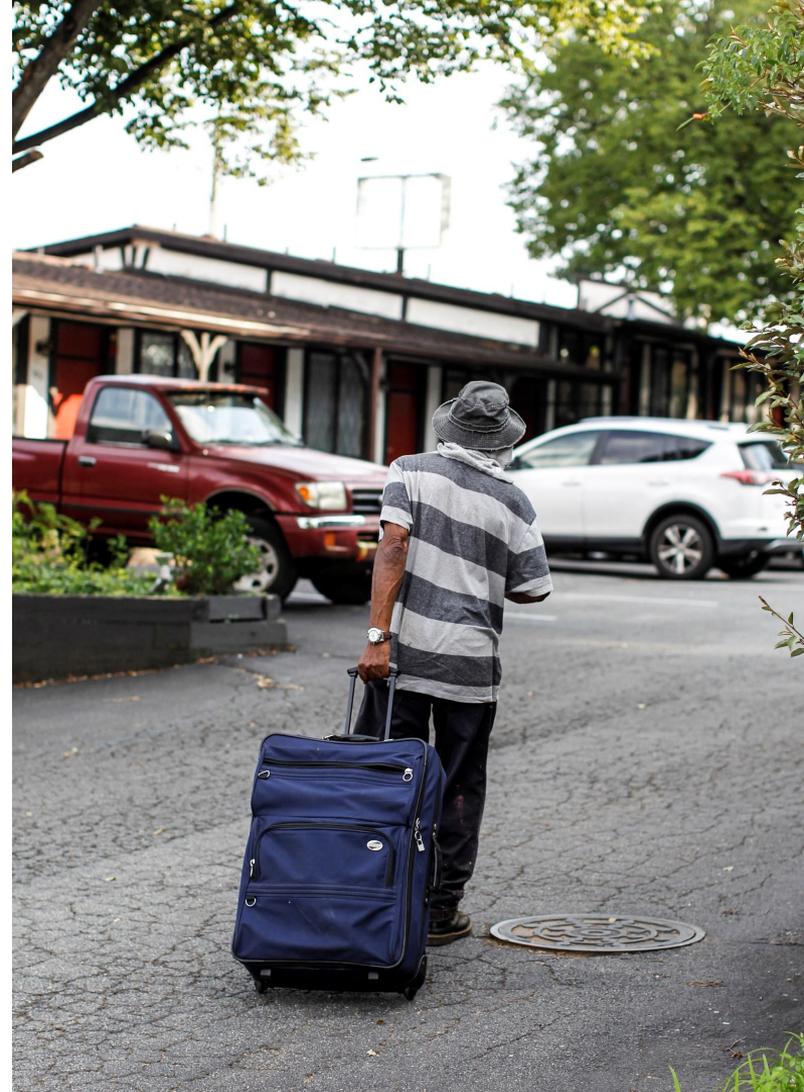
# Organization Overview

- Collab. between faith community and emergency responders to reduce/eliminate deaths of unhoused neighbors due to hypothermia
- Low-barrier overnight emergency shelter for adults during coldest months *PLUS* specialized housing programs for women and seniors
- Mobilize 80+ faith congregations and hundreds of volunteers, in partnership with the broader community of organizations serving greater Charlottesville

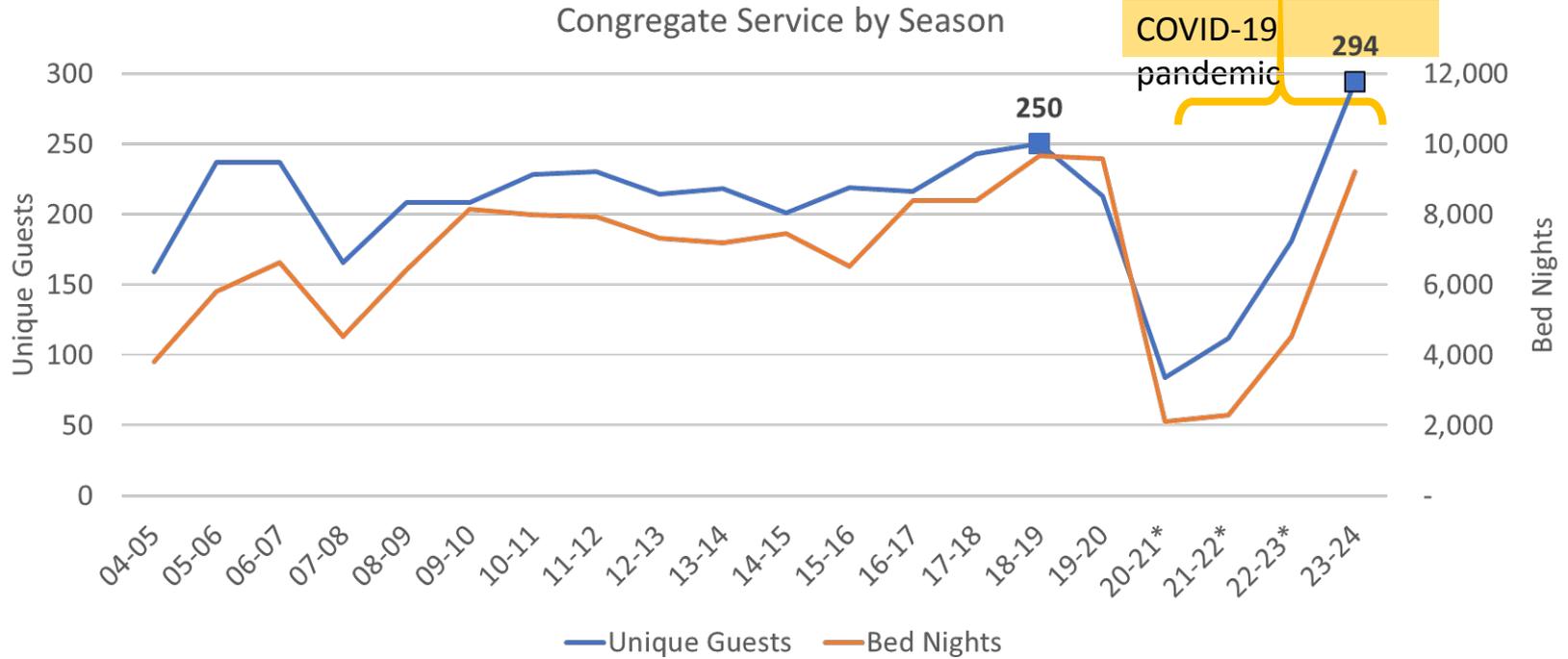


# 20 Years of Service

- **1,977** neighbors served since 2004
  - 169 veterans
  - 166 youth
  - 246 “chronically homeless” (HUD)
- **499** exited shelter *directly* to permanent housing



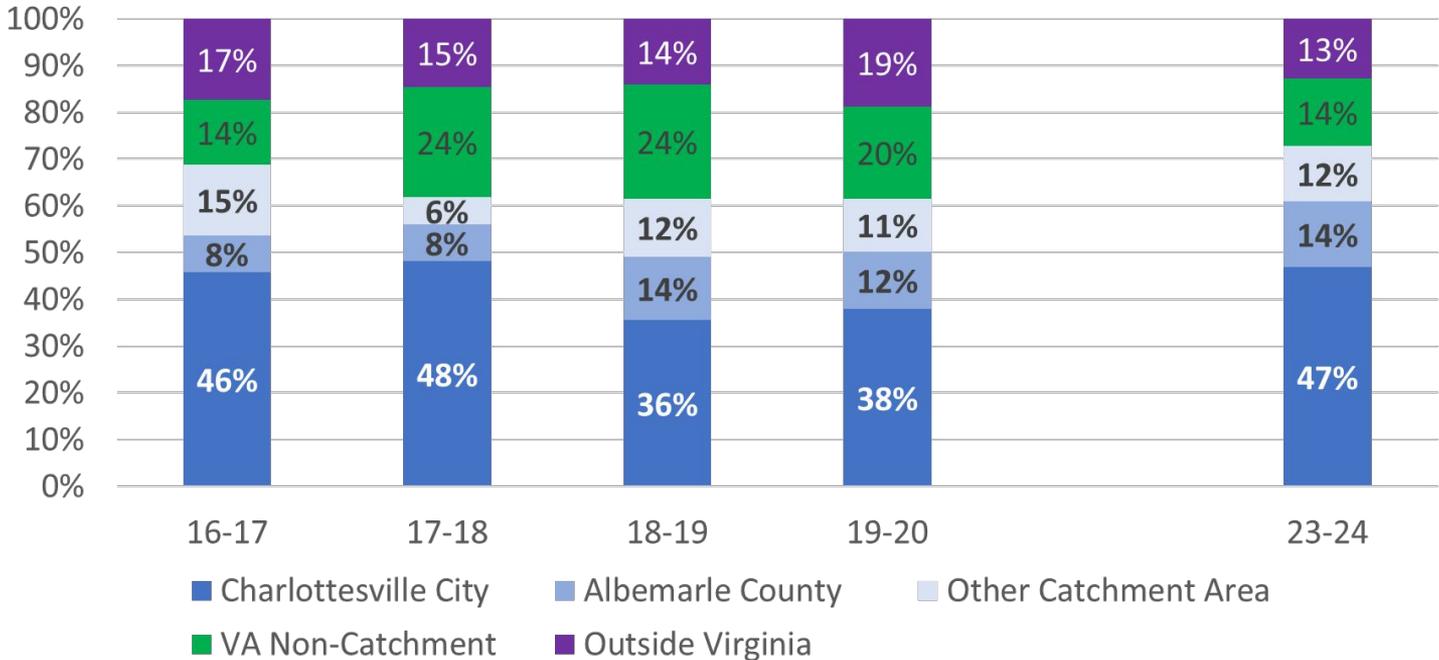
# Core Mission



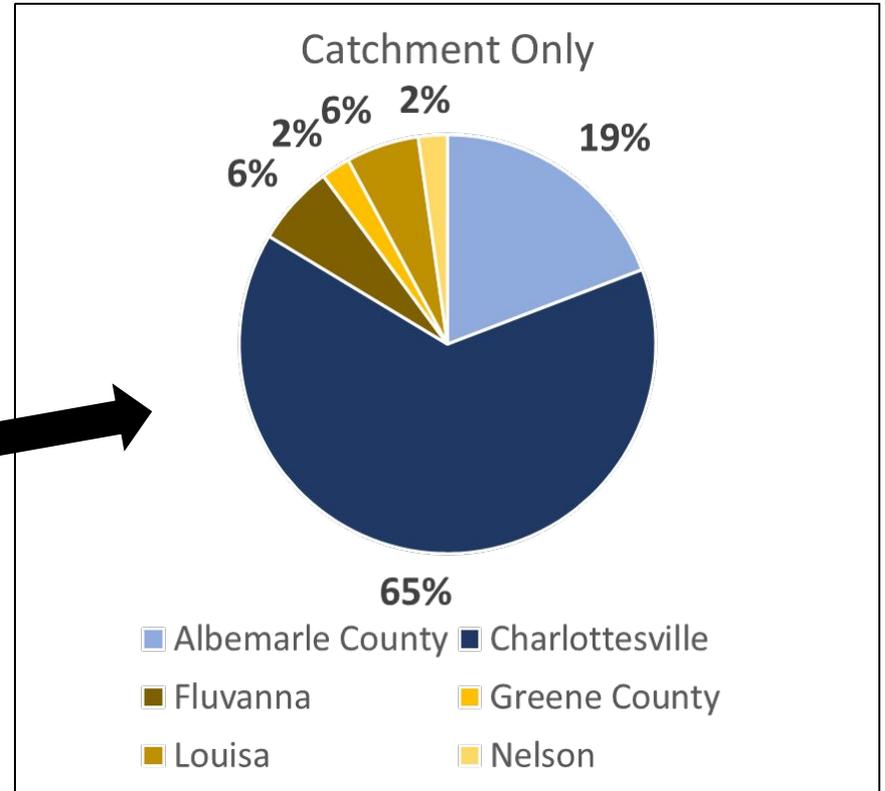
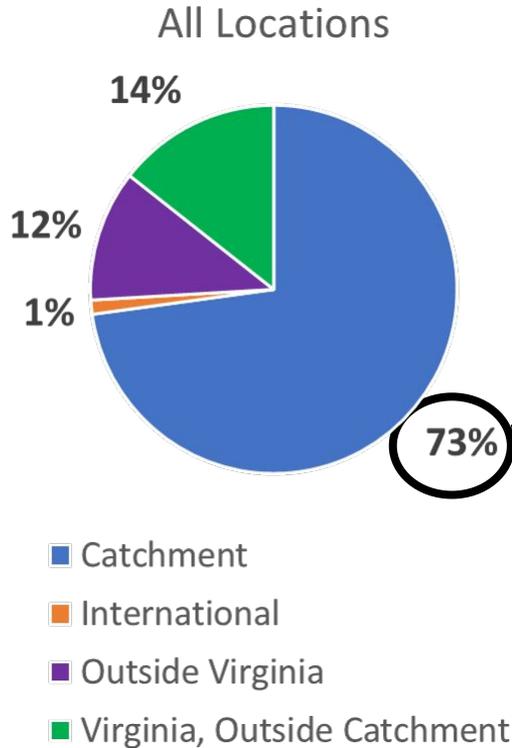
*	La Quinta	Premier Circle
Dates	May 2020-April 2021	May 2021-June 2023
Unique guests	131	177
Bed nights	18,605	47,745

# Serving Local Neighbors

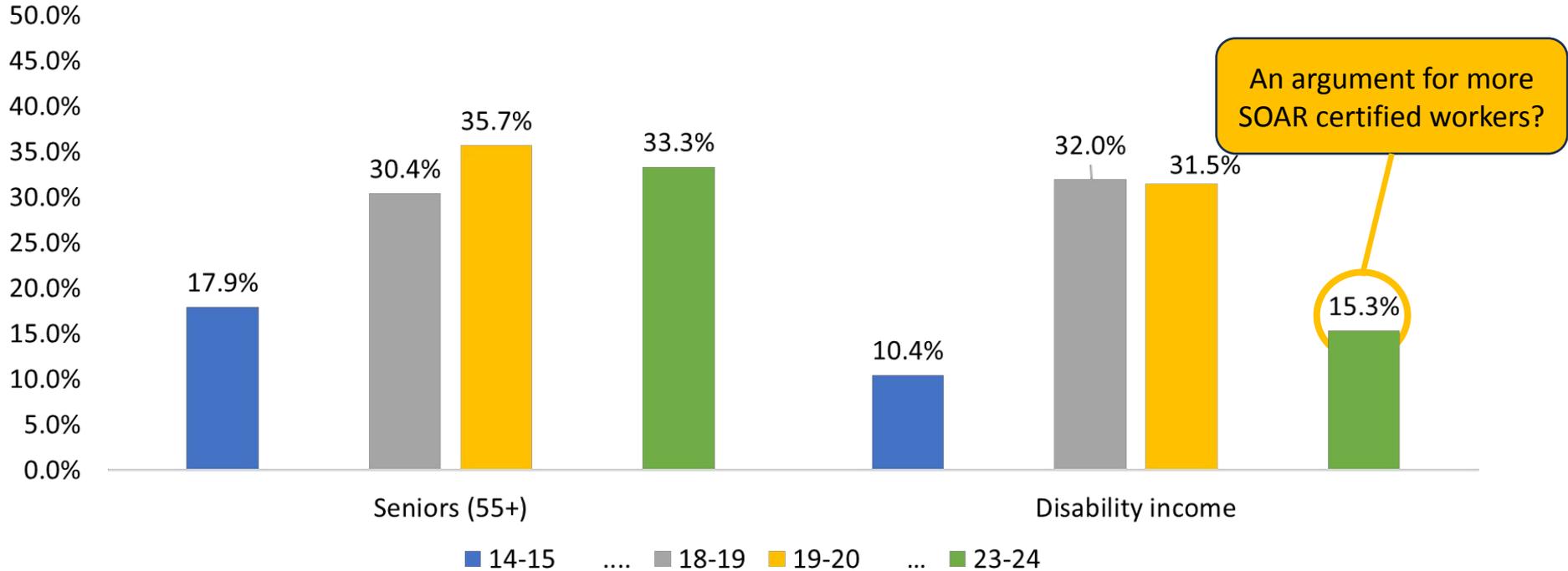
Chart Title



# Serving Local Neighbors: 20<sup>th</sup> Season Data

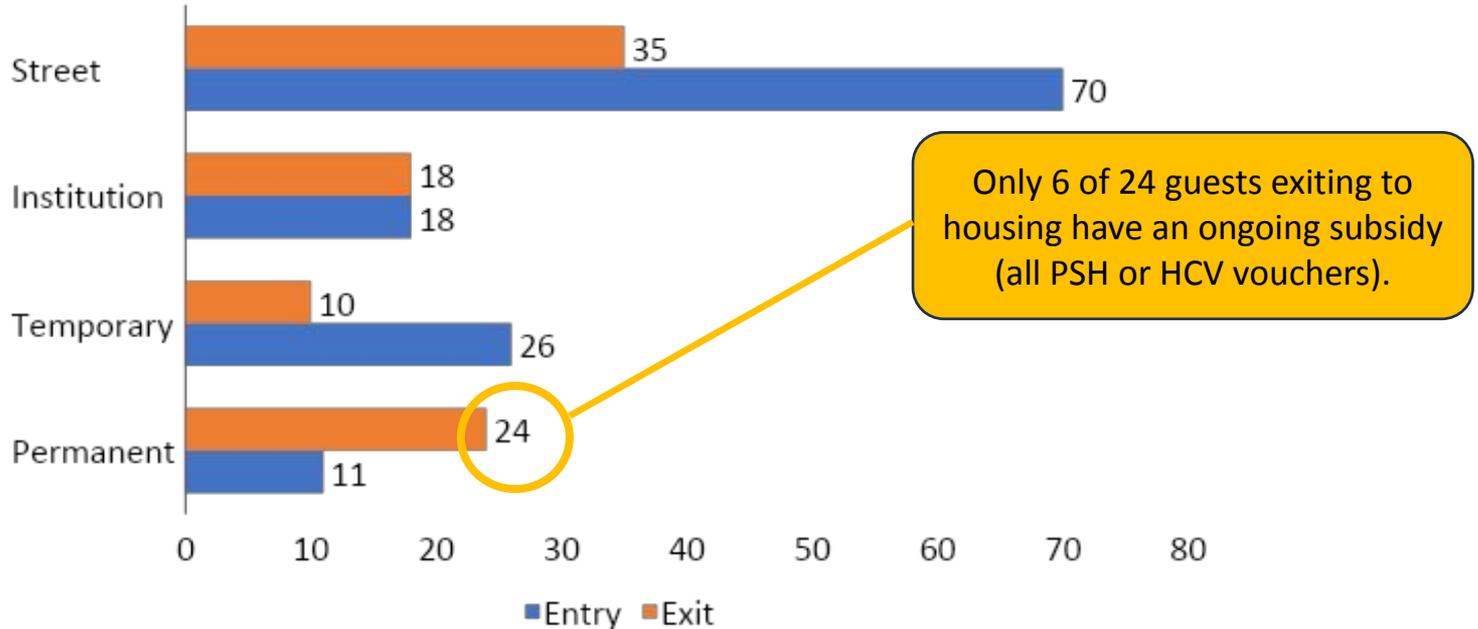


# High Needs, Few Resources



# Our Role in the System of Care

PACEM gets guests off the street and in the direction of housing.



Together, We Achieve



shelter  saves lives 



## **Doing The Most Good**

We offer a high barrier shelter to both men and women. We also offer daily nourishment, a food pantry, energy assistance, and a hygiene closet to the general public.



## **Captain's Mark and Jennifer Van Meter are celebrating one year at the Charlottesville Salvation Army.**

The Van Meters are building a strong team that will lead The Salvation Army in the capital campaign for the new facility of "Hope Has A Place". The needs are growing, and it is our vision to meet current and future needs, and to provide transformative opportunities necessary for our neighbors to not only survive, but thrive.



## Social Services

A Director of Social Services has been added to the team

Our Corp. assisted 4,677 people

Our soup kitchen provided 49,265 meals

Our shelter provided 18,278 nights lodging

Our team assisted 577 families with energy assistance

We had 6,829 volunteer hours with 1,515 volunteers

# Thanksgiving at The Salvation Army

The Thanksgiving meal at The Salvation Army was named The Barbara Bellamy Thanksgiving Feast, after our devoted cook who has cooked for the folks of Charlottesville for 30 years. Last year we served 265 Thanksgiving meals.





# Christmas at the Corps: Angel Tree

Gifts for over 840 children  
Helping over 350 families





## **“Hope Has A Place”**

**Four story building that will be 47,00 square feet**

Housing for men and women of 114 beds – currently can house 52

Community Dining Room to seat 120 people – currently seats 50

Family Transitional Housing of 28 beds in 7 two-bedroom units – currently 0

A large multi-purpose room for programming and emergency services

8 Life skills training classrooms



**DOING THE  
MOST GOOD<sup>SM</sup>**

**The Salvation Army has served the Charlottesville community since 1912. We have been in our current location since the 1960's. This is your opportunity to make a difference and help us show those who need it the most that:**

**“Hope Has A Place”**



# SHELTER

FOR HELP IN EMERGENCY

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working to end domestic violence in our community

***The Shelter for Help in  
Emergency offers a variety of  
services designed to empower  
victims of domestic/intimate  
partner violence and create a  
community of support.***

***Since 1979, the Shelter for Help in Emergency has been the only agency in the area dedicated to providing comprehensive, trauma-informed services to adults and children who are victims of domestic/intimate partner violence.***

**How do SHE Shelter services differ  
from homeless services?**

**Full 24 hour services.**

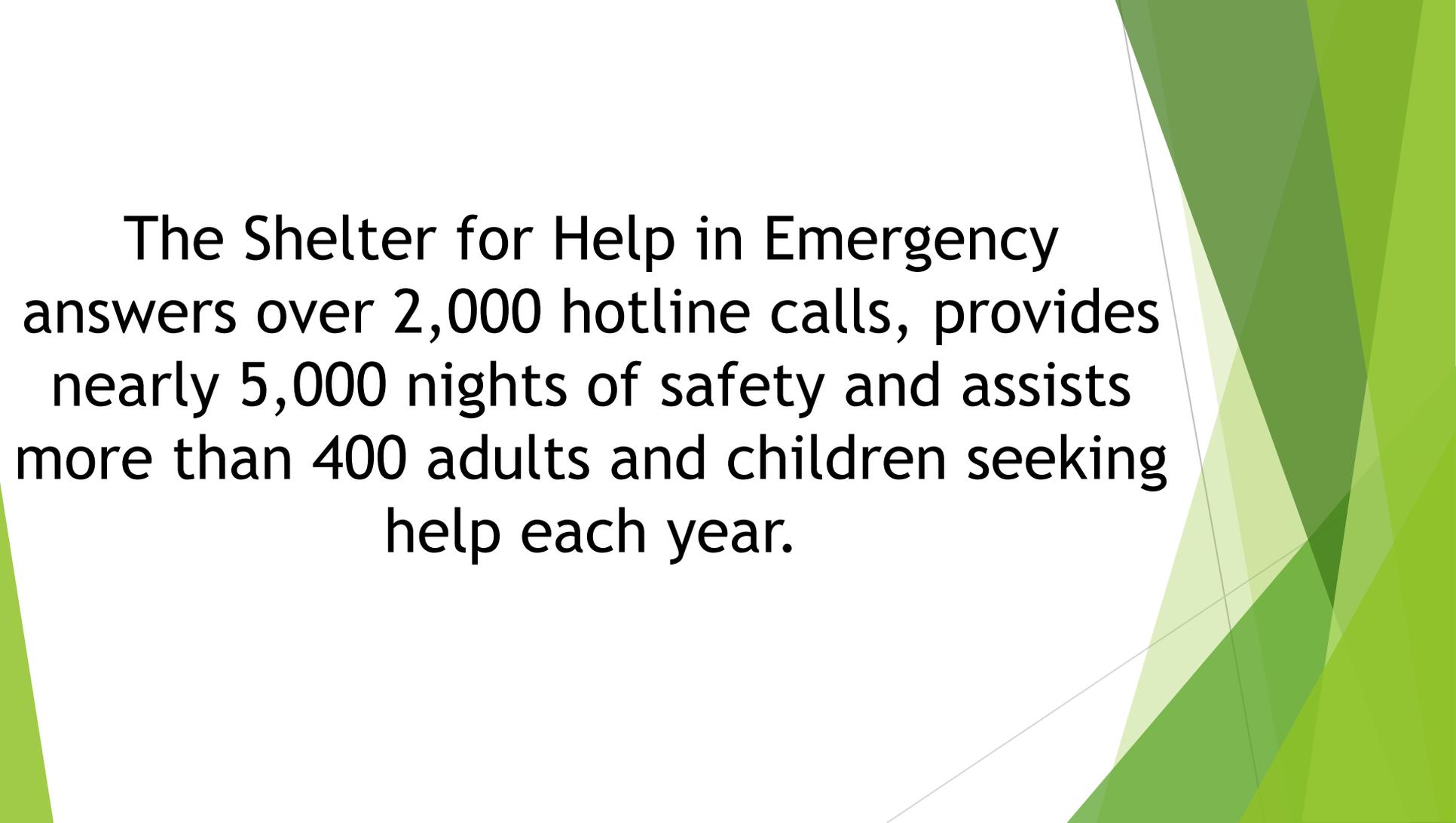
**Crisis Hotline Service.**

**Client Safety and confidentiality needs.**

## Shelter and More

In addition to emergency shelter, SHE provides counseling, support and legal advocacy, Spanish-language outreach, Prevention services, and child & teen programs.

**Since 1979, 10,472 adults and children have received safe shelter and support services.**



The Shelter for Help in Emergency answers over 2,000 hotline calls, provides nearly 5,000 nights of safety and assists more than 400 adults and children seeking help each year.

Each year, the Shelter provides emergency residential services to around 200 adults and children.

On average, 36% of these clients are Charlottesville residents, representing the largest percentage of area requests for support services.

Average length of stay - 23 nights.

These statistics have remained consistent for many years.

## **What is Needed?**

***Without adequate housing options  
victims will likely return to abusive,  
dangerous situations.***

***Very few exiting clients find city  
rental options.***

**Affordable housing  
Transitional housing  
*creates the most successful  
outcomes.***



# **Projects for Assistance in Transition from Homelessness (PATH)**

- Provides outreach and assistance to adults with serious mental illness who are experiencing homelessness or who are at risk of becoming homeless
- Services include:
  - Community-based outreach
  - Mental health connection and support
  - Substance abuse support
  - Case management
- 125 clients served from June 1, 2023 – June 1, 2024

# McKinney-Vento Education of Homeless Children & Youth (EHCY) Program



# WHO IS CONSIDERED HOMELESS?

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# Fixed, Regular, and Adequate

- **Fixed:** Stationary, permanent, and not subject to change
- **Regular:** Used on a predictable, routine, or consistent basis (*e.g., nightly*)
- **Adequate:** Sufficient for meeting both the physical and psychological needs typically met in home environment

***Can the student go to the  
SAME PLACE (fixed)  
EVERY NIGHT (regular) to sleep in a  
SAFE AND SUFFICIENT SPACE (adequate)?***

# CCS Students Identified

- 2020-21 - 55 students
- 2021-22 - 48 students
- 2022-23- 141 students
- 2023-24 - 136 students

# Educational Barriers

- Lack of documentation
- Few resources for school fees or supplies
- Lack of transportation to and from school
- Loss of credits when transferring schools
- Instructional gaps or less developed social connections with frequent school changes
- Access to technology or internet
- Inadequate space, support, or other resources to complete learning

**THE CHILD'S CLASSROOM MAY BE THE  
ONLY PLACE WHERE THE CHILD CAN  
EXPERIENCE QUIET, INTERACT WITH  
CHILDREN HIS/HER AGE, AND  
EXPERIENCE SUCCESS...**

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*School is the most **normal** activity that most children experience collectively...For homeless children it is much more than a learning environment. It is a place of safety, personal space, friendships, and support.*

Oakley & King, 2000

# What can we do?

- Find them!
- Enroll them!
- Keep them in school!
- Help them succeed!



# Identifying Students

- Attendance at multiple schools
- Frequent unexplained absences or tardies
- Lack of basic school supplies
- Chronic hunger or fatigue
- Inconsistent hygiene
- Poor health/nutrition
- Failure to complete homework or projects
- Inability to pay fees



# ***EHCY Requirements***



- Enroll students *immediately* in local school  
OR
- Maintain student enrollment in the *school of origin* in the student's best interest
  - Includes transportation
  - Even across school division lines

**Find the students, get them enrolled and  
keep them enrolled!**

# Support School Success

- Access to
  - Title I services
  - Free school meals,
  - Other school programs
- Multi-Tiered Systems of Support for academic, behavioral, mental health, and engagement issues
- Be welcoming
- Ensure confidentiality
- Refer families to your liaison for needs

# Connect With Your MV Liaison

- Ensures school division has policies and practices in place to comply with the law
- CCS MV liaison - Patrick Farrell
- CCS Co-MV liaison - Jodie Murphy