



City of Charlottesville – Utility Billing Office

Budget Plan Rules

Please carefully read the rules of the Budget Plan before submitting your application:

- Your bill must be paid in full at the time of application.
- The Budget payment must be paid, in full, by the "Balance not paid by" date on your bill.
- Any partial payment or payment missed, for whatever reason, may result in removal from the Budget Plan. Your account may be subject to disconnection if payments are not made by the due date. All leaks must be repaired promptly or you will be removed from the Budget Plan.
- Our computer system reviews and updates budget amounts every six months. The only notification that your Budget Plan amount has changed is the change in the amount due on your bill. We do not send notification letters to indicate your Budget amount has changed.
- You may, at any time, elect to be removed from the Budget Plan.

For more information on this program call (434) 970-3211.