

Charlottesville Free Trolley

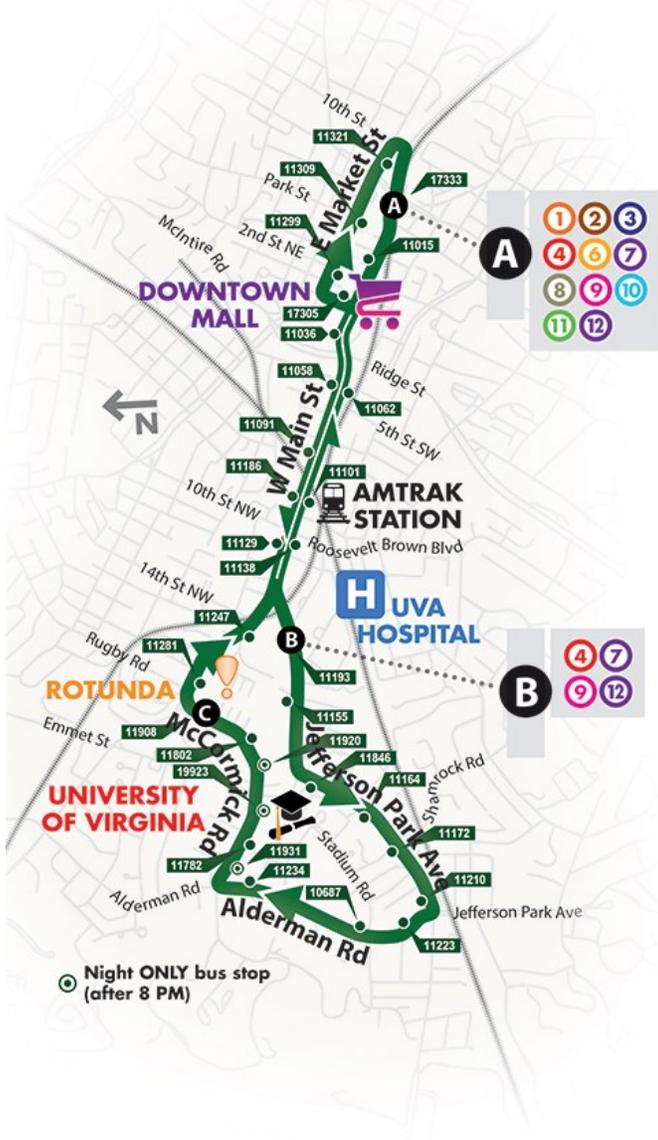


FREE TO RIDE!

Service Hours

Monday-Saturday 6:35 AM - 11:32 PM

Sunday 8:00 AM - 5:47 PM



Homecoming Resource Guide



*Charlottesville
"City of Second Chances"*

***This POCKET PAL
Updated in 2018 by***

**Albemarle Charlottesville
Community Reentry Council
and the Office of Human Rights**



Welcome Home!

We're glad to have you back with us in the Charlottesville/ Albemarle County community. Starting over isn't easy. We hope that this reference guide will prove useful in the days ahead. Our community is here to support you!

NEXT STEPS:

1. Report to your probation/parole officer. Information is located on page **15**.
2. You will need identification in order to get the services you need, do business, and apply for a job. See Identification, on page **11** for information on how to obtain the necessary documents.
3. For help with Food see pages **7 & 8**. Housing & Shelter page **10**. Transportation page **16**.
4. Several peer support groups exist to provide assistance, friendship and support, as you face the challenges of re-entry. See page **14**.

IF AT ANY POINT YOU NEED RESOURCES THAT ARE NOT LISTED IN THIS BOOKLET, CALL 211 TOLL FREE, 24-HOURS A DAY



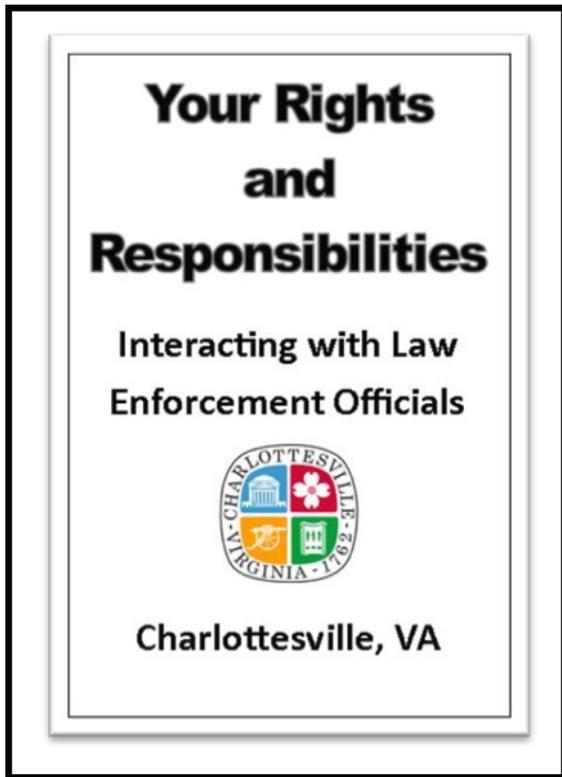
This reference guide was prepared by the: Charlottesville Dialogue on Race Reentry Support for Ex-Offenders Action Team and updated by the Albemarle Charlottesville Community Reentry Council and Charlottesville Office of Human Rights.

For more copies, please call the Office of Human Rights at: 434-976-3203 or go online at: www.charlottesville.org/humanrights

NOTES

The information contained herein is the most current available as of April 2018. The Office of Human Rights does not guarantee the accuracy of the information provided nor the existence or the continuation of any of the services described herein and specifically disclaims any responsibility for the safety or reliability of included services. The inclusion in this booklet does not imply endorsement nor does omission imply lack of endorsement by the Charlottesville Office of Human Rights and the Albemarle Charlottesville Reentry Council.

Many thanks to all of the community organizations that provided assistance with the information gathered in this document.



**DO YOU KNOW YOUR RIGHTS
AND RESPONSIBILITIES IF
YOU ARE STOPPED BY A
POLICE OFFICER?**

The Office of Human Rights and the Charlottesville Police Department have created a rights and responsibility booklet. You can pick up your copy at the Office of Human Rights, City Hall, city community centers, or ask a police officer where to get your booklet.

**FOR MORE INFORMATION
CONTACT:**

**THE OFFICE OF HUMAN RIGHTS
434-970-3023**



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A Note From the Mayor

Welcome Home!

Thank you for surviving. I am happy that you are now reconnected with your loved ones. I hope that their love continues to sustain you, as you journey from imprisonment to regaining your physical freedom to rebuilding your life. The challenges that will present themselves are many, but you have survived a process that was created to destroy you – as a community, we can rebuild your life together. I will honor your journey by working to remove obstacles that block you from reaching your fullest potential. However, this is a partnership, and you have to trust our process and assist by highlighting those obstacles versus succumbing to them. Together, we will create a City that is equitable. Let’s be about the business of thriving!

Blue Skies,

Mayor Nikuyah Walker

CELL PHONE (Free)

🏠 **SafeLink Wireless: 1-800-977-3768**

To qualify, you must be receiving some form of public assistance like Medicaid, SNAP, or housing assistance. Call for more information. Applications and information are also available at the Charlottesville Department of Social Services located at **120 Seventh Street, N.E.**, on the second floor of the **City Hall Annex**.

CLOTHING

🏠 **Central Virginia Baptist Assoc. | 434-977-6876**

815 Bolling Avenue, Charlottesville

Call for hours of operation.

Low-cost, used clothing that is free with a voucher from a social service agency or church.

🏠 **Church of the Brethren | 434-973-3639**

1225 East Rio Rd, Charlottesville

Saturday: 2pm to 3pm

🏠 **Goodwill Industries Thrift Shop (three locations)**

1720 Seminole Trail, Charlottesville | 434-872-0171

1242 Richmond Road, Charlottesville | 434-295-3967

34 Mill Creek Drive, Charlottesville | 434-979-003

Monday—Saturday: 8am to 8pm

Sunday: noon to 7pm

🏠 **Green Olive Tree Thrift Store | 434-823-4523**

5370 Three Notch'd Road, Crozet

Monday—Saturday: 11am to 4pm

Free clothing available with reference on letterhead.

🏠 **House of Refuge Outreach Ministries | 434-282-2637**

819 Albemarle St, Charlottesville

Friday: 10am to noon

🏠 **Love, Inc. (In the Name of Christ) | 434-977-7777**

Monday-Friday: 9am to 4pm

Referrals required. No walk-ins. Call for more information.

🏠 **Offender Aid and Restoration (OAR) | 434-296-2441**

750 Harris Street, #207, Charlottesville

M—Th: 8:30am to 4:30pm & F: 7:30am to 3:30pm

Provides clothing vouchers for use at various used clothing stores.

🏠 **Pregnancy Center of Central Virginia (two locations)**

320 West Main Street, Charlottesville | 434-979-8888

M,W,F: 10am to 3pm & Tu,Th: 10am to 7pm

1416 Greenbrier Place, Charlottesville | 434-220-3777

M,W: 9:30am to 7pm & Tu,Th: 9:30am to 5pm & F: 9:30am to 2pm

Offering maternity and baby clothes.

VOTING RIGHTS RESTORATION

To qualify for restoration of your rights (including voting, jury duty, and run for public office) you must have:

- (1) Completed your term of incarceration and completed any period of supervised release (probation or parole)*
- (2) Paid all monetary obligations*
- (3) No pending felony charges*

TO CHECK YOUR VOTER RESTORATION STATUS:

Restoration of Rights Division | 804-692-0104

<https://Restore.virginia.gov>

🏠 **Spread the Vote | 323-694-0738**

National program with local chapters that assist with restoration of rights including help with getting identification and supporting documents like birth certificates, social security cards, and DMV ID cards.

Fees for identity documents are covered.

VOTER REGISTRATION

🏠 **City Office of Voter Registration | 434-970-3250**

City Hall Annex, 120 7th ST NE Rm. 142, Charlottesville

Monday—Friday: 8:30am to 4:30pm

Bring your confirmation letter from the State Restoration of Rights Division.

🏠 **Department of Motor Vehicles | 1-804-497-7100**

2055 Abbey Road, Charlottesville (Pantops, Rte 250 East)

Monday—Friday: 8am to 5pm & Saturday: - 8am to noon

To register, you must be eligible to vote. When voting in-person you must also have acceptable photo identification. You can use:

- Valid Virginia Driver's License or Identification Card
- Valid Virginia DMV issued Veteran's ID card
- Valid United States Passport
- Other government-issued photo identification cards (must be issued by US Government, the Commonwealth of Virginia, or a political subdivision of the Commonwealth)
- Tribal enrollment or other tribal ID issued by one of 11 tribes recognized by the Commonwealth of Virginia
- Valid college or university student photo identification card (must be from an institution of higher education located in Virginia)
- Valid student ID issued by a public school or private school in Virginia displaying a photo
- Employee identification card containing a photograph of the voter and issued by an employer of the voter in the ordinary course of the employer's business

FOR MORE INFORMATION ABOUT VOTER REGISTRATION, GO TO:

<http://elections.virginia.gov/>

🏠 **Mohr Center | 434-979-8871**

East Market St., Charlottesville

Provides shelter to men at risk of arrest for public intoxication and residential substance addiction treatment.

🏠 **On Our Own | 434-979-2440**

123 Fourth St NW, Charlottesville

M, Tu, Th, F: 11am to 5pm & W, Sa: noon to 5pm

Closed on Sundays

Provides mutual support, self-help, advocacy, education, information and referral services for individuals who acknowledge having significant problems in their lives due to mental illness and who are seeking to take responsibility for their own growth and recovery while supporting each other. Actively advocate for positive change within the traditional mental health system.

🏠 **Region Ten Community Services Board | 434-972-1800**

Provides crisis stabilization services and mental health and substance use programs in addition to community outreach and peer support services. Charges vary with income and can be reduced or waived for people with very low incomes.

TRANSPORTATION

🏠 **Charlottesville Free Trolley**

Operates between downtown Charlottesville and the University of Virginia area, seven days a week. [See back cover for a route map and hours of operation.](#)

🏠 **Charlottesville Area Transit (CAT) | 434-970-3649**

Public bus transit to the Charlottesville/Albemarle Community offering standard and regular routes with fixed time schedules.

🏠 **JAUNT Inc. | 434-296-3184**

Provides transportation to area citizens, serving both the general public and human service agency clients, and provides transportation to citizens with disabilities.

🏠 **Offender Aid and Restoration (OAR) | 434-296-2441**

May provide free bus passes during job seeking period.

🏠 **Ride Share Program | 434-295-6165**

Offers free carpool matching, vanpool coordination, and operate a Guaranteed Ride Home program to provide free rides home in an emergency.

🏠 **University Transit Service (UTS) | 434-924-7711**

Operates a bus line in and around the Grounds of the University of Virginia.

🏠 **Salvation Army Thrift Stores | 434-979-5230**

604 Cherry Avenue, Charlottesville

Monday—Saturday: 9am to 6pm

Used clothing, household goods, and furnishings at minimal or no cost to those with a demonstrated need. For a voucher, call the Salvation Army Emergency Services Program at 434-295-4058.

🏠 **Schoolhouse Thrift Shop | 434-973-2271**

1147 East Rio Road, Charlottesville

Monday—Saturday: 10am to 4pm

Clothing, housewares, children's toys and books.

🏠 **SPCA Rummage Store | 434-293-8475**

364 Hillsdale Drive (Seminole Square), Charlottesville

Monday—Saturday: 10am to 6pm & Sunday: noon to 5pm

Low cost used clothing and household goods.

DENTAL SERVICES

🏠 **Alliance for Interfaith Ministries | (434-972-1704)**

Monday-Thursday: 9am to 3pm

Call to set up an appointment. Can provide assistance for dentures.

🏠 **Charlottesville Free Dental Clinic | 434-972-6233**

1138 Rose Hill Drive, Suite 200, Charlottesville

Monday & Wednesday: 7:30am to 12:30pm

Walk-in clinic: first come, first served.

Call ahead to determine eligibility.

🏠 **Community Dental Center | 434-293-9300**

259 Hydraulic Ridge Rd, Charlottesville

Monday-Thursday: 8am to 5pm

Serving pediatric patients with Medicaid through age 20. Limited emergency services for adults age 21 and older. Call for additional information.

🏠 **Neighborhood Family Health Center | 434-227-5624**

901 Preston Ave, Suite 301, Charlottesville

M,Tu,Th: 8am to 7pm & W,F: 8am to 5pm

🏠 **The Piedmont Regional Dental Clinic | 1-540-661-0008**

13296 James Madison Highway, Orange

Monday-Friday: 8am to 5pm

Walk-in extractions on Tuesdays. Bring previous year's tax return for eligibility determination.

EMPLOYMENT

Unlike years ago, looking for a job today takes knowledge of computers and use of the Internet. Some job ads are placed in local newspapers, **C'Ville Weekly** (free weekly paper) and the **Daily Progress**, but the majority will be found on websites.

Useful Job-search Websites:

- 🏠 www.vawc.virginia.gov
- 🏠 www.snagajob.com
- 🏠 www.craigslist.com

Major Local Employers:

- 🏠 **City of Charlottesville | 434-970-3490**
www.charlottesville.org: Click on "Jobs Board."
- 🏠 **County of Albemarle | 434-296-5827**
www.albemarle.org: Click on "Jobs."
- 🏠 **University of Virginia | 434-982-0123**
www.virginia.edu: Look for the small "Jobs@UVa" link at the very bottom of the homepage.
- 🏠 **University of Virginia Medical Center | 434-243-3344**
www.healthsystem.virginia.edu: Click on "Careers."

Job Seeker Assistance:

- 🏠 **Albemarle Career Center | 434-972-4011, ext.3617**
1600 5th Street Extended, Suite A, Charlottesville
Monday—Friday 9am to Noon & 1pm–4pm
Free use of computers, telephones, fax and copy machines and paper. Limited assistance in filling out online applications. Career counseling.
- 🏠 **The Downtown Job Center | 434-970-3933**
201 East Market Street, Charlottesville
Lower Level of the Jefferson Madison Regional Library.
jobcenter@charlottesville.org
Call ahead. Monday—Friday: 9am to 5pm
- 🏠 **The Haven | 434-973-1234**
112 West Market Street, Charlottesville
Fall/winter: M-Sa: 7am to noon & Su: 7am to 3pm
Spring/summer: M-Sa: 7:30am to noon & Su: 10am to 3pm
Computers available for job searching and resume writing. Volunteers available for resume writing help some mornings.
- 🏠 **PVCC Workforce Services | 434-961-5354**
Stultz Center, 501 College Dr., Charlottesville
Workforce training including CDL classes and trades.
Financial assistance available.

PROBATION/PAROLE

It is mandatory that you report to your probation/parole officer within 72 hours of your release.

- 🏠 **Federal Probation/Parole**
Federal Court House | 434-295-6909
255 W. Main Street #101, Charlottesville
Hours: Monday – Friday 8:30am to 5pm
- 🏠 **Local Probation**
(Misdemeanors and Class 5 and 6 Felonies)
Offender Aid and Restoration (OAR) | 434-296-2441
750 Harris Street, #207, Charlottesville
M—Th: 8:30am to 4:30pm & F: 7:30am to 3:30pm
- 🏠 **State Probation/Parole**
District 9 State Probation and Parole | 434-295-7194
750 Harris Street, Suite 202, Charlottesville
Hours: Monday – Friday 8:30am to 5pm

SOCIAL SERVICES

Food Stamps (SNAP), Medicaid, other public assistance programs and services.

To supplement family income, contact your local Department of Social Services for food stamps, medical insurance and public assistance. Call for an appointment.

- 🏠 **Albemarle County | 434-972-4010**
1600 5th Street Extended Suite A, Charlottesville
- 🏠 **City of Charlottesville | 434-970-3400**
120 7th Street NE #2, City Hall Annex, Charlottesville

SUBSTANCE USE & RECOVERY

- 🏠 **Alcoholics Anonymous | 434-293-6565**
Answering service. Provides information about meeting dates, times and places.
- 🏠 **Charlottesville Al-Anon Family Group | 434-972-7011**
Answering service. Provides information about meeting dates, times and places. An anonymous twelve-step mutual support group for families of alcoholics and drug abusers.
- 🏠 **Help Happens Here**
Information & Referral | 434-227-0641
Mental Health Emergency | 434-972-1800
Provides assistance with mental health, addiction and substance use, wellness, self help, and children and youth.
- 🏠 **Narcotics Anonymous | 1-800-777-1515**
Answering Service. Provides information about meeting dates, times and places. Twelve- step, self-help group for recovery from drug abuse.

△ **Region Ten Community Services Board | 434-972-1800**
500 Old Lynchburg Road, Charlottesville

Provides crisis stabilization services and mental health and substance use programs in addition to community outreach and peer support services. Charges vary with income and can be reduced or waived for people with very low incomes.

△ **The Women's Initiative | 434-872-0047**

1101 East High Street, Charlottesville

M, W, F: 9am to 5pm & Tu, Th: 9am to 8pm

Provide mental health services such as one-to-one counseling, group counseling and social support groups for women, regardless of ability to pay.

PARENTING ASSISTANCE

△ **Ready Kids REAL Dads Program | 434-296-4118 ext. 227**

Coaches fathers to have Responsible, Empowered, Available and Loving relationships with their kids. This is all about supporting and encouraging fathers who want to rebuild or strengthen relationships with their children.

△ **United Way | 434-972-1701**

Monday-Friday: 8am to 5pm

Call for more information about childcare scholarships and other resources for families.

PEER SUPPORT GROUPS

△ **Believers and Achievers | 434-806-6699**

Community Center 900 South 1st St., Charlottesville

First Thursday of the month, 6:00pm

△ **On Our Own | 434-979-2440**

123 Fourth St NW, Charlottesville

M, Tu, Th, F: 11 am to 5pm & W, Sa: noon to 5pm

Closed on Sundays

△ **United Way Information and Referral | 434-972-1701**

△ **The Women's Initiative | 434-872-0047**

1101 East High Street, Charlottesville

M, W, F: 9am to 5pm & Tu, Th: 9am to 8pm

PRESCRIPTION DRUG ASSISTANCE

△ **Charlottesville Free Clinic | 434-296-5525**

1138 Rose Hill Drive, Suite 200, Charlottesville

△ **United Way Thomas Jefferson Area | 434-972-1701**

To qualify for the Prescription Relief Program you must meet income requirements and have no prescription drug coverage. Call for more information.

△ **University of Virginia (UVA) Health System**

434-924-3627 or 1-800-251-3627

1215 Lee Street, Charlottesville

△ **Offender Aid and Restoration (OAR) | 434-296-2441**
750 Harris Street, #207, Charlottesville

M—Th: 8:30am to 4:30pm & F: 7:30am to 3:30pm

Assistance with job readiness skills, resumes, job applications, and interviewing skills. Also offer assistance with tool purchases for skilled trade jobs.

“Coming Home to Work”:

A program funded by the City of Charlottesville designed to assist individuals disadvantaged by criminal records. All participants work with an OAR case manager.

△ **Virginia Career Works | 434-529-6828**

944 Glenwood Station Lane, Suite 103, Charlottesville

M, Tu, Th, F: 8:30am to 4:30pm & W: 9:30am to 5:30pm

Free use of computers, telephones, fax and copy machines and paper. Limited assistance in filling out online applications. Information/access to other social services organizations. Free computer classes for job seekers and instruction on how to find a job online.

FOOD (SOUP KITCHENS & PUBLIC MEALS)

Breakfast/Lunch/Dinner:

△ **The Haven | 434-973-1234**

112 West Market, Charlottesville

Breakfast: (Fall-winter) 7:30am to 8:30am

(Spring/Summer) 8am to 9am

Lunch: Sunday at 1:30pm

△ **Salvation Army | 434-295-4058**

207 Ridge Street, Charlottesville

Monday—Friday: Breakfast 6:30am to 7:00am

Dinner 5:45pm to 6:30pm

Saturday: Breakfast 6:30am to 7:00am

Lunch 12:00pm to 12:30pm

Dinner 5:45pm to 6:30pm

Sunday: Breakfast 6:30am to 7:00am

Charlottesville Daily Lunches:

(Lunches begin at noon unless otherwise noted)

Mon: First United Methodist, 101 E. Jefferson Street

Tue: Christ Episcopal Church, 103 W. Jefferson Street

First Baptist Church, 632 West Main Street *(Oct—Apr)*

Wed: First Presbyterian Church, 500 Park St

Thu: Holy Comforter, 208 E. Jefferson Street

Fri: First Baptist Church, 735 Park Street *(1pm to 2pm)*

Sun: The Haven, 112 W. Market St. *(1pm to 2:30pm)*

Hinton United Methodist, 750 Hinton Ave. *(1:15pm)*

FOOD BANKS

⊞ **Belmont Baptist Church | 434-296-7111**

830 Monticello Avenue, Charlottesville

Call ahead for hours

Serving Charlottesville residents, once per month.

⊞ **Church of Our Savior | 434-973-6512**

1165 East Rio Road, Charlottesville

(Entrance off Huntington Road. Driveway behind church.)

M & W: 12:30 to 2 pm & Friday: 10:30 am to noon

Three-day supply of food including bread and meat.

Individuals can come once every four weeks.

⊞ **Crozet United Methodist | 434-823-4420**

1156 Crozet Avenue, Crozet

Monday: 4pm to 5pm (Closed on holidays).

Weekly attendance is encouraged. Also offers USDA

food pantry on 3rd Saturdays between 7am and 9am.

Self-declaration of income paperwork required for USDA program.

⊞ **Emergency Food Network | 434-979-9180**

900 Harris Street, Charlottesville

Call to request food, M-F: 9am to noon

Pick up food, M—F: 1:30pm to 3:30pm

Three-day supply of food once a month on a self-referral basis. More frequent visits by clergy or social service referral only. ID required.

⊞ **Hinton Avenue United Methodist | 434-293-7049**

750 Hinton Avenue, Charlottesville

Monday—Friday : 10am to 2pm

Must call one day in advance.

⊞ **Holy Comforter Church | 434-295-7185**

208 East Jefferson Street, Charlottesville

Tuesday, Wednesday, & Friday: 10am to noon

Walk-ins welcome. Picture ID required. Individuals can come once per month.

⊞ **New Beginnings Christian Church | 434-872-0800**

1130 East Market Street, Charlottesville

Saturdays 12pm to 1pm

All in need are welcome.

GED, ESL & COMPUTER LITERACY

⊞ **Thomas Jefferson Adult and Career Education | 434-961-5461**

935A 2nd Street SE, Charlottesville

Free assessment tests every Wednesday starting at 10 am.

Day and evening classes and tuition assistance available.

HEALTH SERVICES

⊞ **Alliance for Interfaith Ministries | (434-972-1704)**

Monday-Thursday: 9am to 3pm

Free eye exams. Call to set up an appointment.

⊞ **The Haven – Pathways Fund | 434-973-1234**

112 West Market Street, Charlottesville

Pathways Fund is a one-time emergency assistance fund administered by the City of Charlottesville through The Haven. The fund opens once per quarter (January, April, July, October) and expires quickly, usually within about two weeks. To qualify, a caller must be a City resident, have income (disability/SSI are eligible), and must call the Charlottesville Help Line at (434) 234-4490 between 11:00 am and 2:00 pm to speak with a live person and complete a phone screening. Pathways Fund can assist with rent, security deposits, car payments, utilities, and other bills. In the event that Pathways Fund is out of money for the quarter, this phone line is still answered, and callers will be directed to the agency that best fits their need.

MAIL

⊞ **The Haven | 434-973-1234**

112 West Market Street, Charlottesville

Free postal services at front desk.

⊞ **U.S. Post Office | 1-800-275-8777**

513 E. Main Street, Charlottesville

Monday–Friday: 8:30am to 5pm

Small, locked mail boxes available for a \$fee.

MENTAL HEALTH

⊞ **Help Happens Here**

Information & Referral | 434-227-0641

Mental Health Emergency | 434-972-1800

Provides assistance with mental health, addiction and substance use, wellness, self help, and children and youth.

⊞ **NAMI Blue Ridge Charlottesville | 434-260-8127**

500 Old Lynchburg Road, Charlottesville (Region Ten)

Support meetings every Thursday, from 6pm to 7:30pm.

A local affiliate of National Alliance on Mental Illness (NAMI).

⊞ **On Our Own | 434-979-2440**

123 Fourth St NW, Charlottesville

M, Tu, Th, F: 11am to 5pm & W, Sa: noon to 5pm

Closed on Sundays

Provides mutual support, self-help, advocacy, education, information and referral services for individuals who acknowledge having significant problems in their lives due to mental illness and who are seeking to take responsibility for their own growth and recovery while supporting each other. Actively advocate for positive change within the traditional mental health system.

LAUNDRY

🏠 **Belmont Baptist Church | 434-296-7111**
830 Monticello Avenue, Charlottesville

Call for more information about their “Loads of Love” ministry.

🏠 **The Haven | 434-973-1234**

112 West Market Street Charlottesville

Fall/winter: M-Sa: 7am to noon & Su: 7am to 3pm
Spring/summer: M-Sa: 7:30am to noon & Su: 10am to 3pm
Laundry service is provided free of charge.

LEGAL SERVICES

🏠 **Central Virginia Legal Aid Society | 434-296-8851**
1000 Preston Avenue, Suite B, Charlottesville

Provides low income or elderly people with legal advice or representation in civil (non-criminal) matters including domestic and sexual violence, family law, landlord-tenant, fair housing, foreclosure, consumer law, debtor’s rights and bankruptcy cases.

🏠 **Legal Aid Justice Center | 434-977-0553**

1000 Preston Ave, Suite A, Charlottesville

Monday-Friday: 9am to 5pm
Provides intake, advice, referrals and representation when needed on consumer, housing, employment, public benefits, education, juvenile justice, mental health law, and issues affecting immigrants and ex-offenders.

🏠 **UVA Women’s Center Free Legal Clinic | 434-982-2361**
1400 University Avenue, Charlottesville

2nd and 4th Wednesdays: 6:30pm to 9pm
Call for a free half-hour appointment for legal advice from a local attorney.

LOANS & FINANCIAL ASSISTANCE

🏠 **The Fountain Fund | 434-234-3600**

233 4th Street NW, Suite 221, Charlottesville

Provides low-interest loans and financial counseling to qualified formerly incarcerated people and ex-offenders with viable employment prospects. Loan recipients may use funds to repay court-imposed fees, costs, restitution or other obligations, or pay back child support, purchase specialized equipment necessary for particular jobs, or start small businesses.

🏠 **Charlottesville/Albemarle Health Dept. Health Clinic**
434-972-6269

1138 Rose Hill Drive, Charlottesville

Call for specific hours of service.

Offers immunizations, family planning, tuberculosis testing, WIC services, HIV and Hepatitis C testing, assistance with quitting tobacco use, and medication disposal. Call for more information.

🏠 **Charlottesville Free Clinic | 434-296-5525**

1138 Rose Hill Drive Suite 200, Charlottesville

The Charlottesville Free Clinic is a health support system that provides non-emergency medical care, a pharmacy for its patients and limited dental and psychiatric services for those who qualify. Please call for more information.

🏠 **Every Woman’s Life Health Passport | 434-243-6415**

UVA West Complex, 1300 Jefferson Park Ave., Rm. 1265, Charlottesville

Monday—Friday: 8am to 4pm
Offers pap test, and breast and cervical cancer screening, free of charge, for qualifying women.

🏠 **Neighborhood Family Health Center | 434-227-5624**

901 Preston Ave, Suite 301, Charlottesville

M, T, Th: 8am to 7pm & W, F: 8am to 5pm
Closes at noon on the first Wednesday of each month.
Family medical services for anyone of any age. Prenatal care and behavioral health also offered. Most insurance plans accepted. Sliding scale fee available to anyone with an income up to 200% of Federal Poverty Level.

🏠 **Neighborhood Family Health Center Annex | 434- 979-0366**
800 Preston Avenue, Charlottesville

Monday— Friday: 8am to 5pm
Closes for lunch from noon to 1pm.
Closes at noon on the first Wednesday of each month.
Primary care services for Region Ten clients and anyone in the community. Co-located within the Region Ten office.

🏠 **United Way | 434-972-1701**

Monday-Friday: 8am to 5pm
Call for more information about medication assistance.

HEALTH INSURANCE

🏠 **Legal Aid Justice Center | 434-977-0553**

1000 Preston Avenue, Suite A, Charlottesville

Monday-Friday: 9am to 5pm
Get assistance with health insurance under the Affordable Care Act. Advice and support at all stages of the health insurance purchasing process.

HOUSING & SHELTER

🏠 Alliance for Interfaith Ministries | (434-972-1704)

Monday-Thursday: 9am to 3pm

Can provide rental and utility assistance. Call to set up an appointment.

🏠 The Haven | 434-973-1234

112 West Market Street, Charlottesville

Fall/winter: M-Sa: 7am to noon & Su: 7am to 3pm

Spring/summer: M-Sa: 7:30am to noon & Su: 10am to 3pm

The Haven provides a central place to receive vital services and get connected to social service providers. Some services: breakfast meal, short-term storage, showers, laundry facilities, computer access, living room, quiet sanctuary space. Referrals are available to on-site and nearby service providers offering substance abuse assessment, mental health peer support, financial literacy and counseling, legal assistance, public housing applications, resume development and job search coaching.

The Haven can make referrals for overnight shelter, health advocacy, and social services such as food stamp screening. They also administer three publicly-funded housing programs which are available for clients in Charlottesville City and Albemarle, Fluvanna, Greene, Louisa, and Nelson counties: **Rapid Re-Housing, Homelessness Prevention, and Supportive Services for Veteran Families (SSVF)**. To setup an intake interview to determine your eligibility for Rapid Rehousing and Homelessness Prevention, call the Haven's Intake line 434-973-1234 x113. Veterans should contact the Veteran's Case Manager directly, by calling 434-973-1234 x111.

🏠 Offender Aid and Restoration (OAR) | 434-296-2441

750 Harris Street, #207, Charlottesville

M—Th: 8:30am to 4:30pm & F: 7:30am to 3:30pm

Offers risk assessment, referrals, and assistance with finding stable housing.

🏠 PACEM | (434) 973-1234 ext. 114

The Haven, 112 West Market St, Charlottesville.

Seasonal low-barrier shelter, operating from the end of October through mid-April. Intake is between 5:30pm and 5:45pm at The Haven. Buses will leave from The Haven for the overnight location shortly after intake.

🏠 Salvation Army Emergency Shelter | 434-295-4058

207 Ridge Street, Charlottesville

Provides crisis intervention through emergency shelter.

IDENTIFICATION

🏠 Charlottesville/Albemarle Health Department | 434-972-6219

1138 Rose Hill Drive, Charlottesville

Call for specific hours of service.

Offers certified copies of birth, marriage, and divorce certificates for a \$fee. Call for more information.

🏠 Department of Motor Vehicles | 1-804-497-7100

2055 Abbey Road, Charlottesville (Pantops, Rte 250 East)

www.dmv.state.va.us/webdoc/id/get_id.asp

M—F: 8am to 5pm & Saturday: - 8am to noon

Picture Identification cards and Virginia birth certificates available for a \$fee. Call ahead or visit their website to find out what documents are required before your visit.

🏠 The Haven | 434-973-1234

112 West Market Street, Charlottesville

Tuesday: 9am to 11am

Spread the Vote representatives available to help secure identification.

🏠 Offender Aid and Restoration (OAR) | 434-296-2441

750 Harris Street, #207, Charlottesville

M—Th: 8:30am to 4:30pm & F: 7:30am to 3:30pm

Assistance with birth certificates and DMV identification.

🏠 Social Security Administration Office | 1-800-772-1213

1470 Pantops Mountain Place, Charlottesville (CAT Bus 10)

www.socialsecurity.gov

M-F: 9am to 3pm (Closed to public at noon on Wed.)

Assistance with obtaining a replacement Social Security card. Phone ahead of visit their website to determine which documents you will need to bring with you.

🏠 Spread the Vote | 323-694-0738

National program with local chapters that assist with restoration of rights including help with getting identification and supporting documents like birth certificates, social security cards, and DMV ID cards. **Fees for identity documents are covered.**

🏠 Virginia Office of Vital Records | 804-662-6200

P. O. Box 1000, Richmond, VA 23218.

www.vdh.virginia.gov

Birth certificates available for a \$fee. If you were not born in Virginia, contact the appropriate department in your state of birth.