

# ACCUMULATIONS OF GARBAGE / REFUSE, ETC.



Charlottesville's [Code of Ordinances](#), section 5-148, prohibits the accumulation of trash and debris on private property, including but not limited to: "garbage, rubbish, paper, trash, manure, offal, ashes, vegetable matter, broken glass, or stagnant water." All normal, weekly trash accumulation should be stored behind building setbacks, within approved bags or containers with tight-fitting lids per Chapter 26 of the Charlottesville [Code of Ordinances](#).

Using the process outlined below, the City will notify the property owner of the violation. If the owner does not abate the violation within the allowed 10-day time period, the City will have the property cleaned up by a contractor and send the owner a bill for a minimum of one half-hour of labor plus an administrative fee of \$75.

## THE PROCESS

A violation is reported to the City by a citizen or spotted during a neighborhood sweep.

If the violation was received via citizen complaint, the inspector for the area performs an inspection to determine whether a violation exists, and takes a digital photograph of the violating materials.

The inspector updates their inspection records.

The inspector sends a notice of violation to the "owner of record" for the property, as determined by the Real Estate Assessor's Office records. This notice will usually be accompanied by a photo of the violation, and it allows ten days for correction.

During this ten-day period the violation may be appealed if the property owner feels that the notice was issued in error for any reason.

After the ten-day period has expired there may be no new appeals, and the inspector performs a re-inspection of the property to determine if the violation has been corrected.

If the violation has been corrected, the investigation is closed and records updated to reflect correction.

If the violation remains uncorrected, the inspector notifies one of the City's hauling contractors to remove the offending refuse – this usually occurs within 5 days of the expiration of the correction period.

The property owner is billed through the City's Finance Department for the contractor's costs plus an administrative fee of \$75.

If the bill remains unpaid for thirty days, it may be converted to a lien against the property as provided for by City of Charlottesville [Code of Ordinances](#), section 5-4.

Please note that it may take several weeks for the process to play out before the violation is actually abated. During this time, the City is actively pursuing abatement of the violation, and we appreciate your patience.

### **TO REPORT A VIOLATION**

To report a violation, call Neighborhood Development Services at (434) 970-3182 and provide the address or general location of the violation so that your call may be forwarded to the appropriate inspector for that area.

### **IF YOU WERE CITED**

If you were cited for a violation and would like to speak with an inspector, please call Neighborhood Development Services at (434) 970-3182 and request to speak with the inspector who issued the notice. Our goal is to obtain voluntary compliance, and therefore most reasonable requests for extra time or for referrals for special assistance are granted, whenever possible.